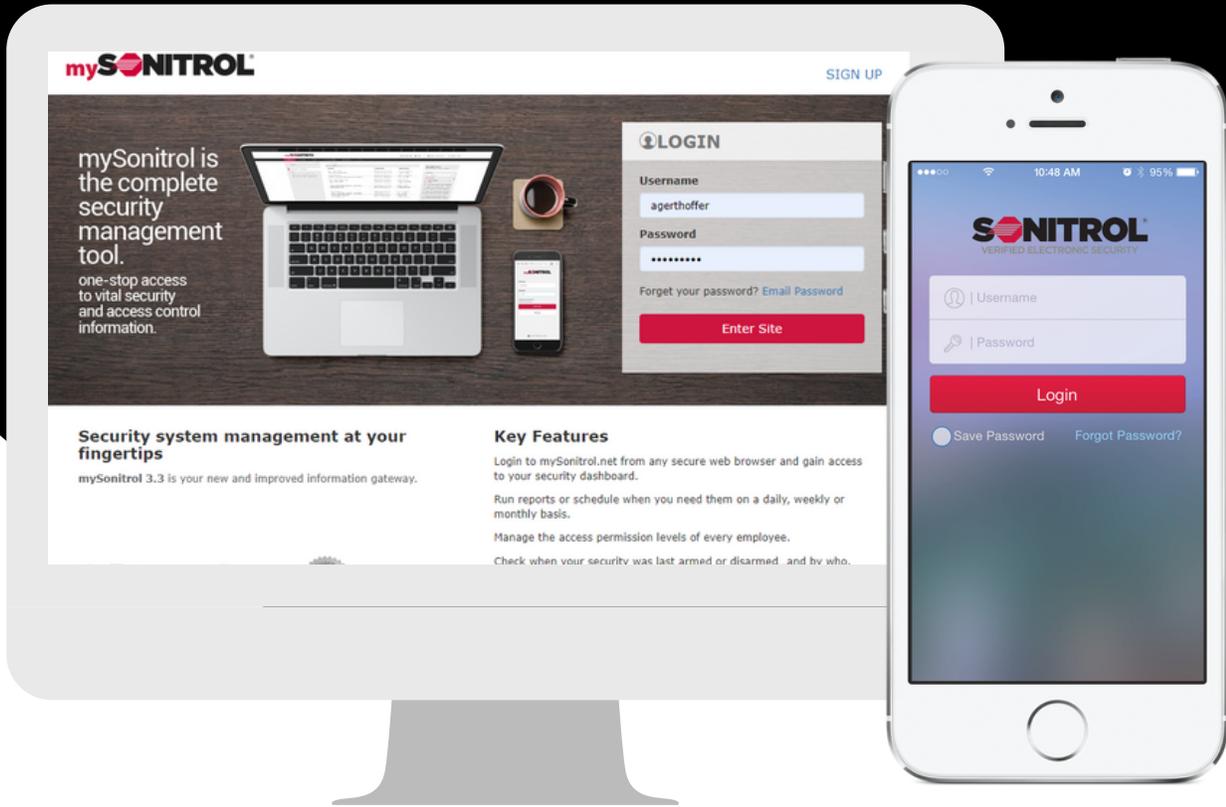




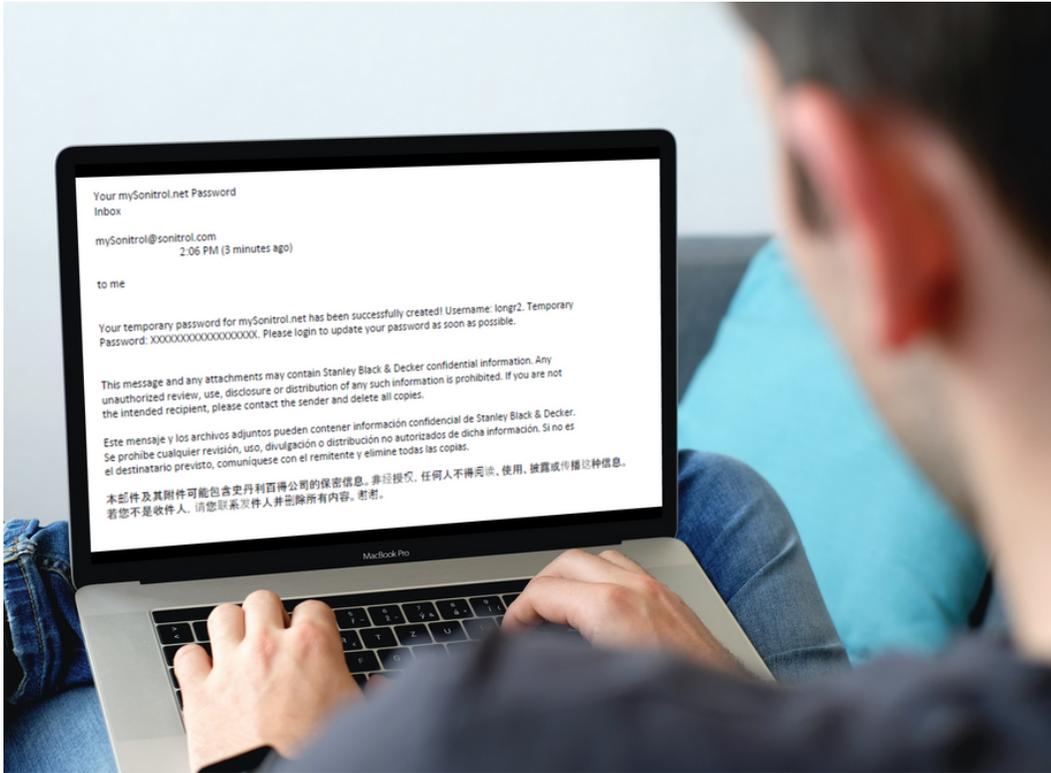
# MOBILE APP GUIDE



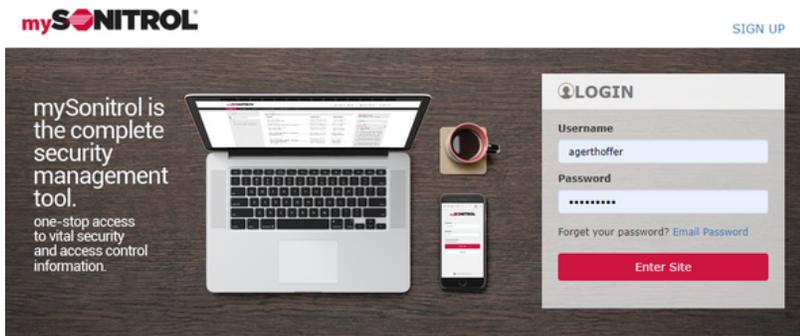
SW OHIO

### 1 RECEIVE ACCOUNT SETUP EMAIL

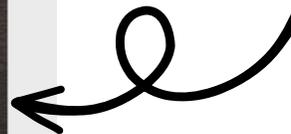
You will receive an email from **mySonitrol@sonitrol.com**. It will contain your user name and a temporary password. Please open a web browser and go to **mysonitrol.net**



### 2 GO TO THE MYSONITROL.NET WEBSITE



ENTER USERNAME & TEMPORARY PASSWORD



#### Security system management at your fingertips

mySonitrol 3.3 is your new and improved information gateway.



ANDROID APP Download

iOS APP Download

#### Key Features

Login to mySonitrol.net from any secure web browser and gain access to your security dashboard.

Run reports or schedule when you need them on a daily, weekly or monthly basis.

Manage the access permission levels of every employee.

Check when your security was last armed or disarmed...and by who. View live, archived and associated video by event.

Event video associated with Real Time Access Control entries quickly displayed.

Use on your phone, tablet or PC with the new responsive design.

Includes integration to the Sonitrol Mobile App.

For assistance on signing on, click here for a short video

### 3 CHANGE ACCOUNT PASSWORD ON MYSONITROL.COM

You may be prompted to change your password immediately after logging in. If not, please click on the drop-down next to your name and edit your account.

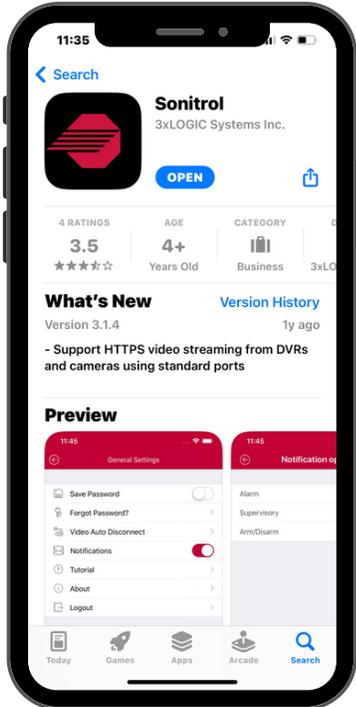
The screenshot shows the mySONITROL web interface. At the top right, the user's name "Ashley Gerthof..." is displayed with a dropdown menu containing "Edit Account" and "Log Out". A hand-drawn arrow points to the "Edit Account" option. Below the navigation bar, the main content area shows a "Recent Messages" section with a status message: "System operating normally, no exceptions to report". Below this are links for "Show Full Report" and "Download Full Report". A sidebar on the left lists various views and actions. A modal window titled "Personal Information" is open, showing a form with the following fields: First Name (Ashley), Last Name (Gerthoffer), Username (longr2), Phone 1 (123 453 7832), Phone 2, Email Address, Password, and Confirm Password. The Email Address field is highlighted with a red border. Below the form are sections for "Facilities" (1 facility associated) and "Display Options" (3 dropdown menus set to 5). At the bottom of the modal are "Save" and "Return" buttons. A hand-drawn arrow points from the text below to the "Save" button.

Make sure all your information is correct and update your password and click save

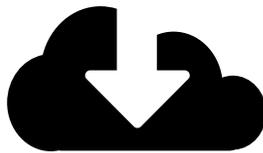
# SONITROL<sup>®</sup>

MOBILE APP

## 4 DOWNLOAD THE MOBILE APP FROM THE APP STORE



SONITROL



### OPEN MOBILE APP

Enter Username

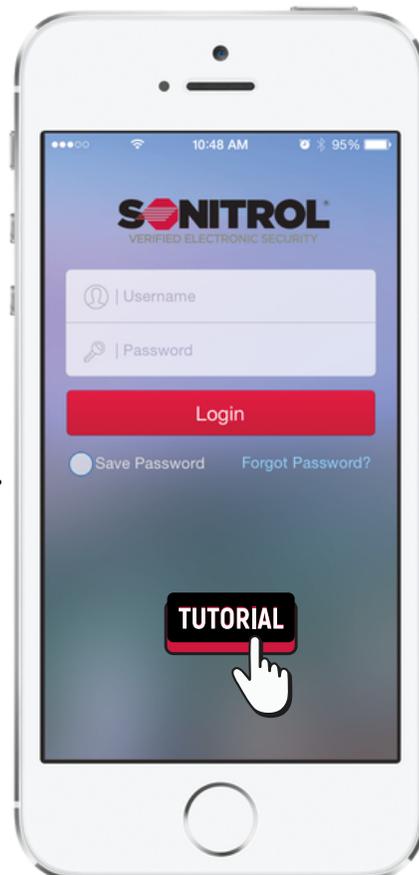
Enter Updated Password

Option For Forgot Password

Option To Save Password

QUICKER LOG IN BUT THIS CAN CREATE A SECURITY RISK.

App Tutorial Available

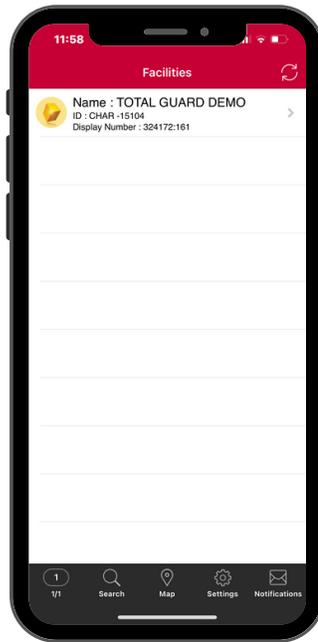


# SONITROL<sup>®</sup>

## MOBILE APP

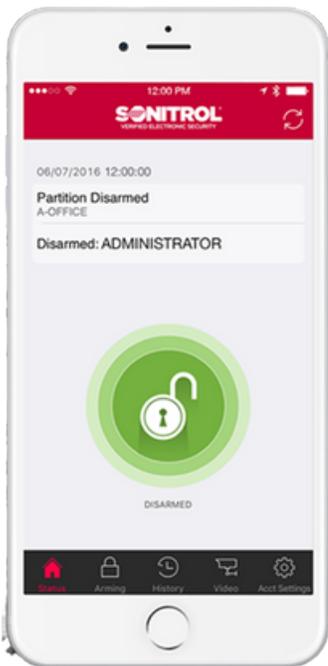
### 5 CHOOSE YOUR FACILITY

Once You Log In you will be prompted to chose a facility



### 6 FACILITY STATUS

After Choosing Your Facility, The Facility Status Screen Will Open.



Partition Status

Who Was Last To Arm/Disarm Panel.



Click Lock to Change Status to Armed



DISARMED



ARMED



OCCUPIED

### 6.1 MULTI -PARTITION STATUS

If You Have Multiple Partitions You Will Be Able to See The Status Of Each

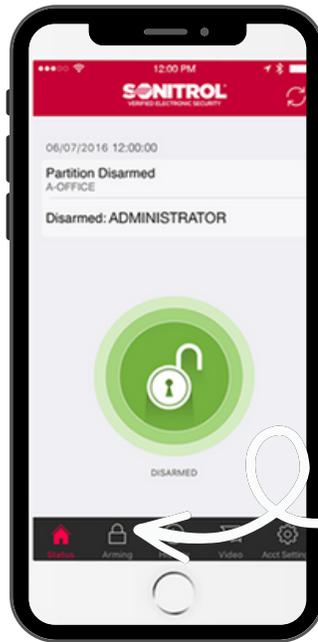
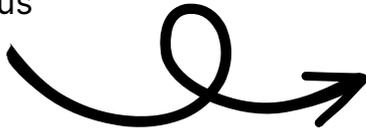
To Change The Status Of 1 Partition Click On That Partition





## 7 ARMING YOUR FACILITY

Click on the Lock Button To Change Status

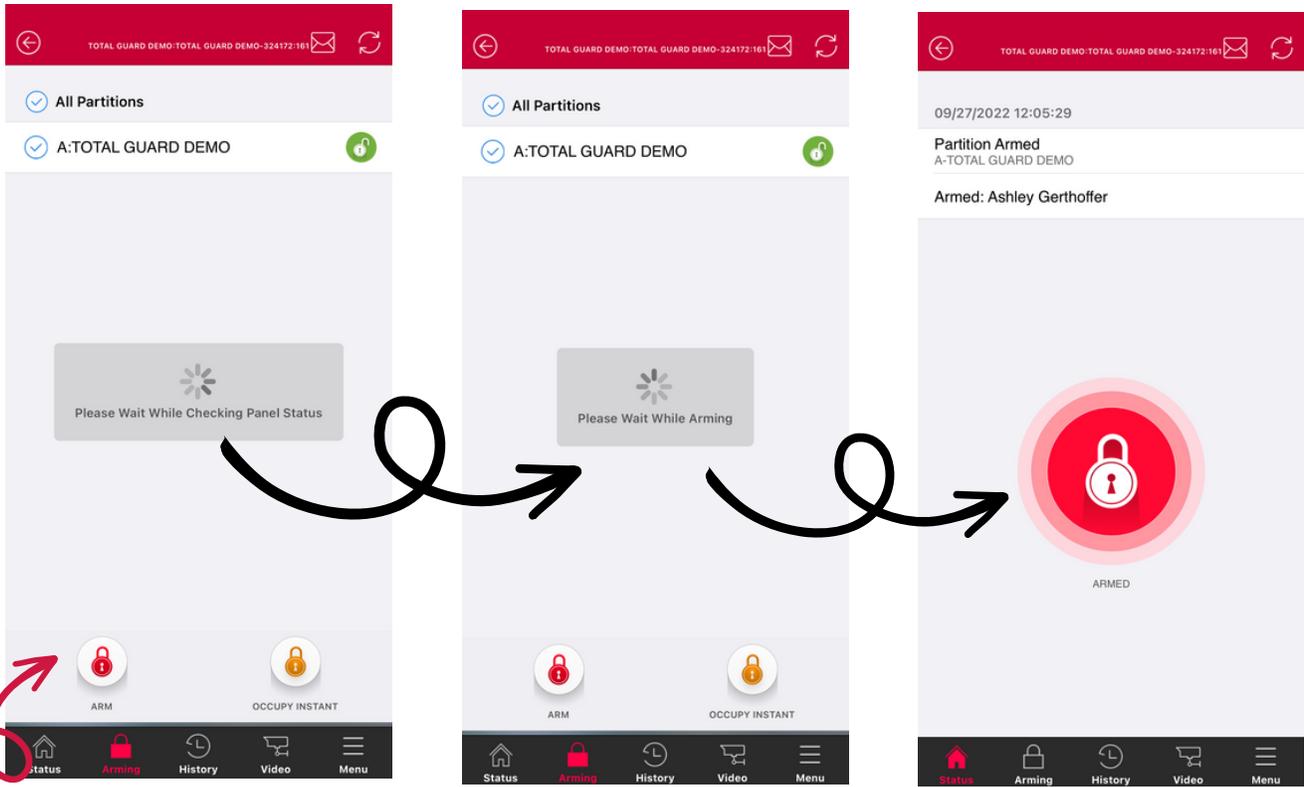


Or Click on the Arming Button



## 7.1 ARMING SCREEN

After Clicking The Lock or Arming button The Arming Screen Will Pop Up



Click Arm Or Occupied

The App Will Communicate With Your Panel And Let You Know When The System Is Armed

## 8 DOORS STATUS & MANUAL LOCKING

**A.** Click Menu Button On Bottom Right

**B.** Click Doors

**C.** Click Door Lock/Unlock

You can unlock a door momentarily without your keyfob by choosing Door Lock/Unlock

**D.** Select the door you wish to enter and select Unlock. Only one door can be selected at a time.

**E.** You will be prompted to confirm your selection. The door does not unlock instantly. There may be a Delay of approximately 5 seconds. You should hear the lock click and then it will stay unlocked for 5 seconds.

## 8.1 GLOBAL LOCKDOWN STATUS & MANUAL LOCKING

**A.** Click Menu Button On Bottom Right

**B.** Click Doors

**C.** Click Global Lockdown

**D.** Global Lockdown will change the state doors at once. Then change is not momentary.

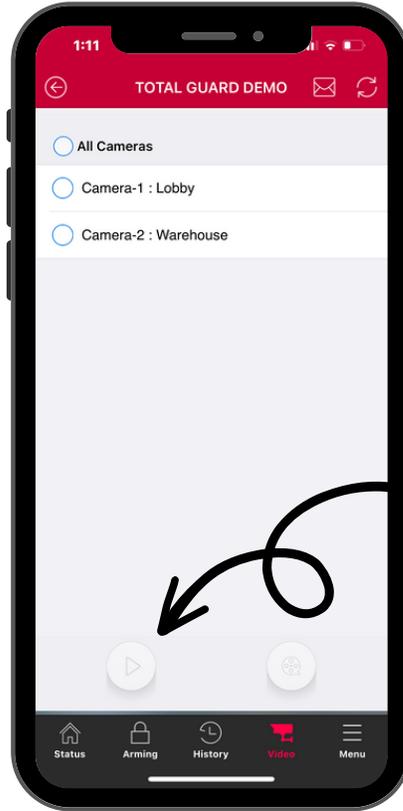
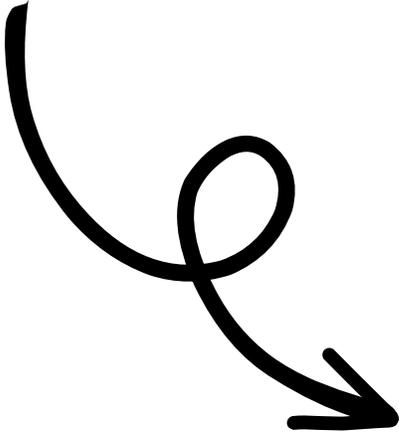
Example: If you Global Unlock the doors, they will stay that way until you select "Restore to Normal Condition".

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## MOBILE APP

### 9 VIDEO

Click Video Button on Bottom Menu

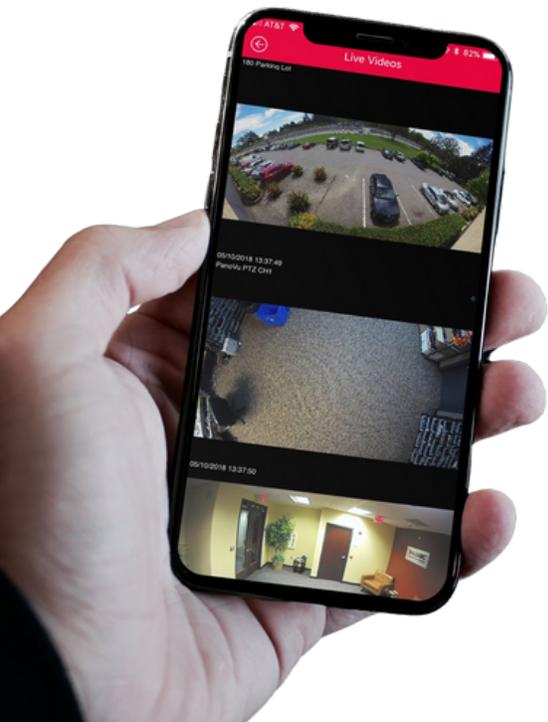


Select What Cameras You Want To View

Click Play Button



### Multi Camera View



Select A Specific Camera For More Tools

